

Fold each printed sheet in half lengthwise. The left side of the document will list the term and the right side will list the definition. Tape or staple the open edges of your flashcards. Cut out your flashcards on the solid lines indicated and fold them on the dotted lines.

Module 1
Section A: Infection Prevention and Quality/Process Improvement Programs

Term
Infection preventionist (IP)

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Professionals who make sure that healthcare workers and residents are doing all the things they should to prevent infections. (APIC)

Module 1
Section A: Infection Prevention and Quality/Process Improvement Programs

Term
Performance improvement

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An ongoing continuous cycle that focuses on resident clinical outcomes, customer satisfaction, and service.

Module 1
Section A: Infection Prevention and Quality/Process Improvement Programs

Term
Quality assurance

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A process of meeting quality standards and assuring that care reaches an acceptable level. (CMS)

Module 1
Section B: Laws, Regulations, and Ethics in Quality

Term
Breach of duty

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A deviation from the recognized standard of care.

Module 1
Section B: Laws, Regulations, and Ethics in Quality

Term
Public health

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The science and art of preventing disease, prolonging life, and promoting health through the organized efforts and informed choices of society, organizations, public and private communities, and individuals. (CMS)

Module 1
Section C: Common Quality and Safety Issues in Healthcare

Term
Adverse event

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Any negative impact event involving one or more patients in a healthcare setting, including but not limited to sentinel events, drug-related errors, HAIs (including surgical site infections), technical or nontechnical competency errors, diagnostic mishaps, therapeutic mishaps, or process errors.

Module 1
Section C: Common Quality and Safety Issues in Healthcare

Term
Near-miss

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An event in which the unwanted consequences were prevented because there was a recovery by planned or unplanned identification and correction of the failure. (AHRQ)

Module 1
Section C: Common Quality and Safety Issues in Healthcare

Term
Sentinel event

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An event resulting in death or serious physical or psychological harm or the risk thereof.