

Fold each printed sheet in half lengthwise. The left side of the document will list the term and the right side will list the definition. Tape or staple the open edges of your flashcards. Cut out your flashcards on the solid lines indicated and fold them on the dotted lines.

**Module 3**  
*Section A: Aligning Quality & Safety with Organization Strategy & IP Goals*

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**Term**  
Mission statement

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A description of the organization's purpose or goal; used to guide decision making and actions.

**Module 3**  
*Section A: Aligning Quality & Safety with Organization Strategy & IP Goals*

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**Term**  
Vision statement

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A snapshot of an organization's intended future.

**Module 3**  
*Section B: Organizational Culture and Culture Needs*

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**Term**  
Lapse

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An internal failure occurring from failures of memory and memory storage.

**Module 3**  
*Section B: Organizational Culture and Culture Needs*

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**Term**  
Organizational culture

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The set of values, guiding beliefs, or ways of thinking that are shared among members of an organization.

**Module 3**

*Section B: Organizational Culture and Culture Needs*

**Term**  
Slip

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An external failure in a plan due to reduced intentionality.