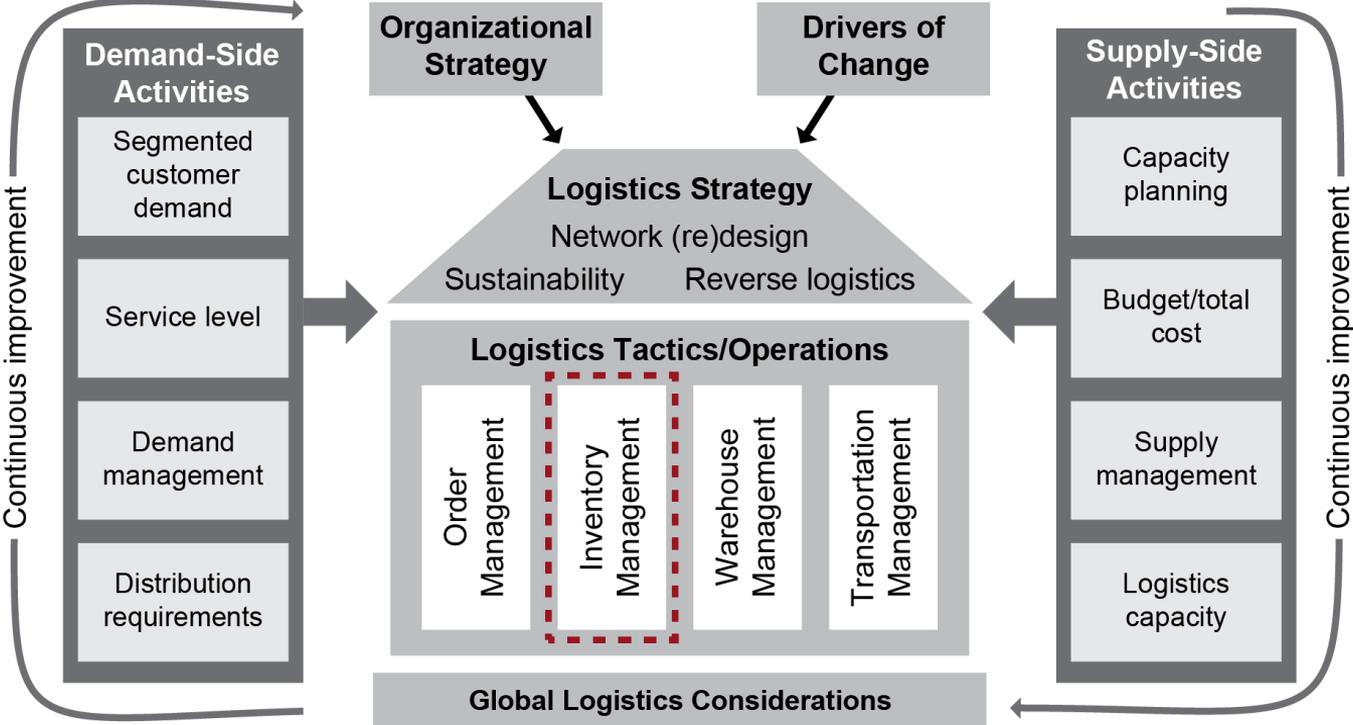


**CLTD** CERTIFIED IN LOGISTICS,  
TRANSPORTATION AND DISTRIBUTION

**MODULE 6:  
INVENTORY MANAGEMENT**

# Module 6: Inventory Management

## Module 6 Overview



# CLTD

CERTIFIED IN LOGISTICS,  
TRANSPORTATION AND DISTRIBUTION

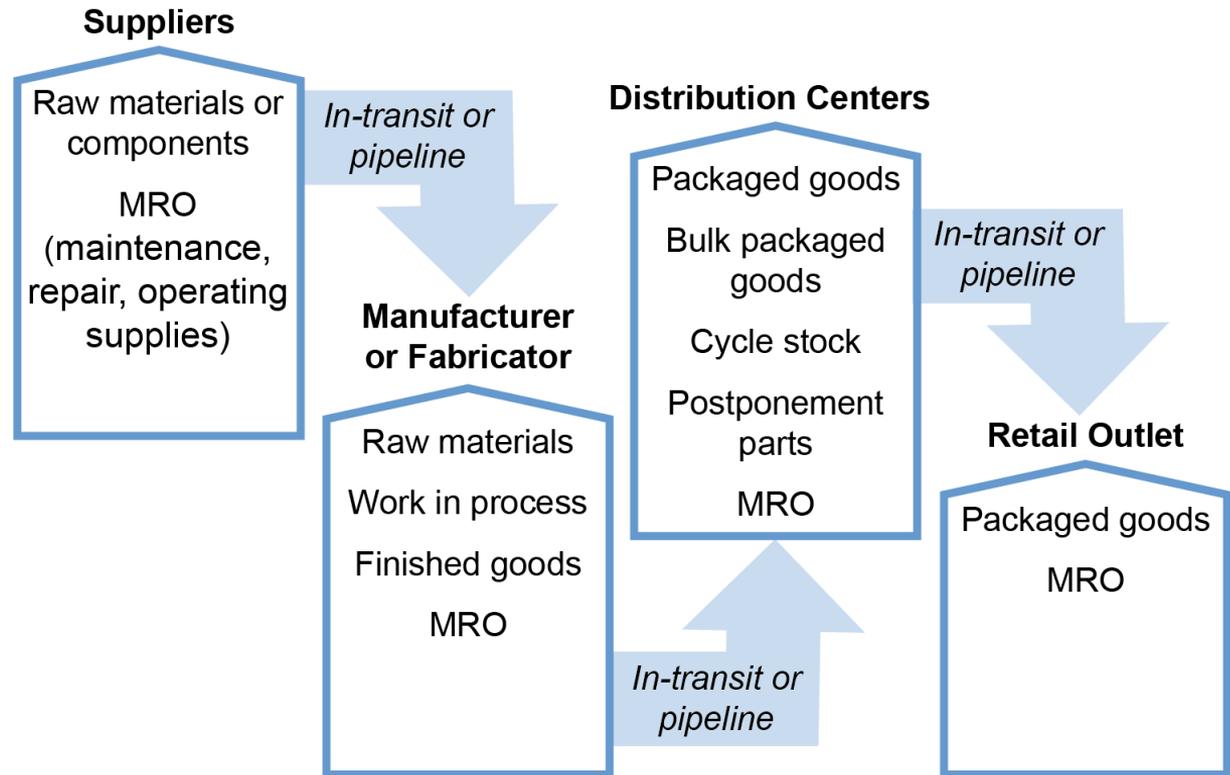
## MODULE 6, SECTION A: INVENTORY MANAGEMENT IN LOGISTICS

# Topic 1: Role of Inventory

## Inventory in the Supply Chain

Inventory to support

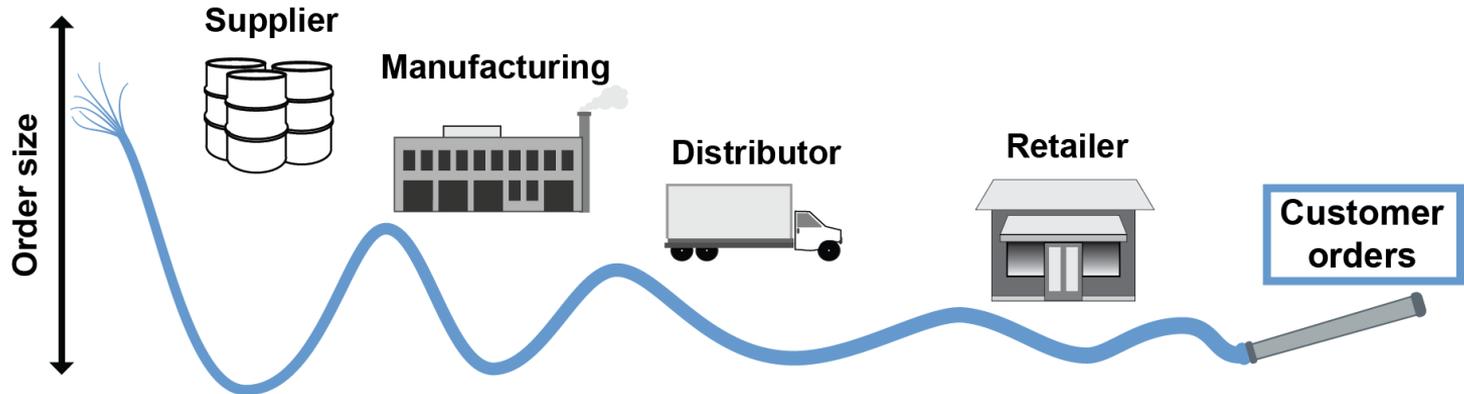
- Production
- Supporting activities
- Customer service



# Topic 1: Role of Inventory

## Bullwhip Effect

- Caused by repeated upstream communication and downstream logistics delays
- Primarily impacts make-to-stock environments



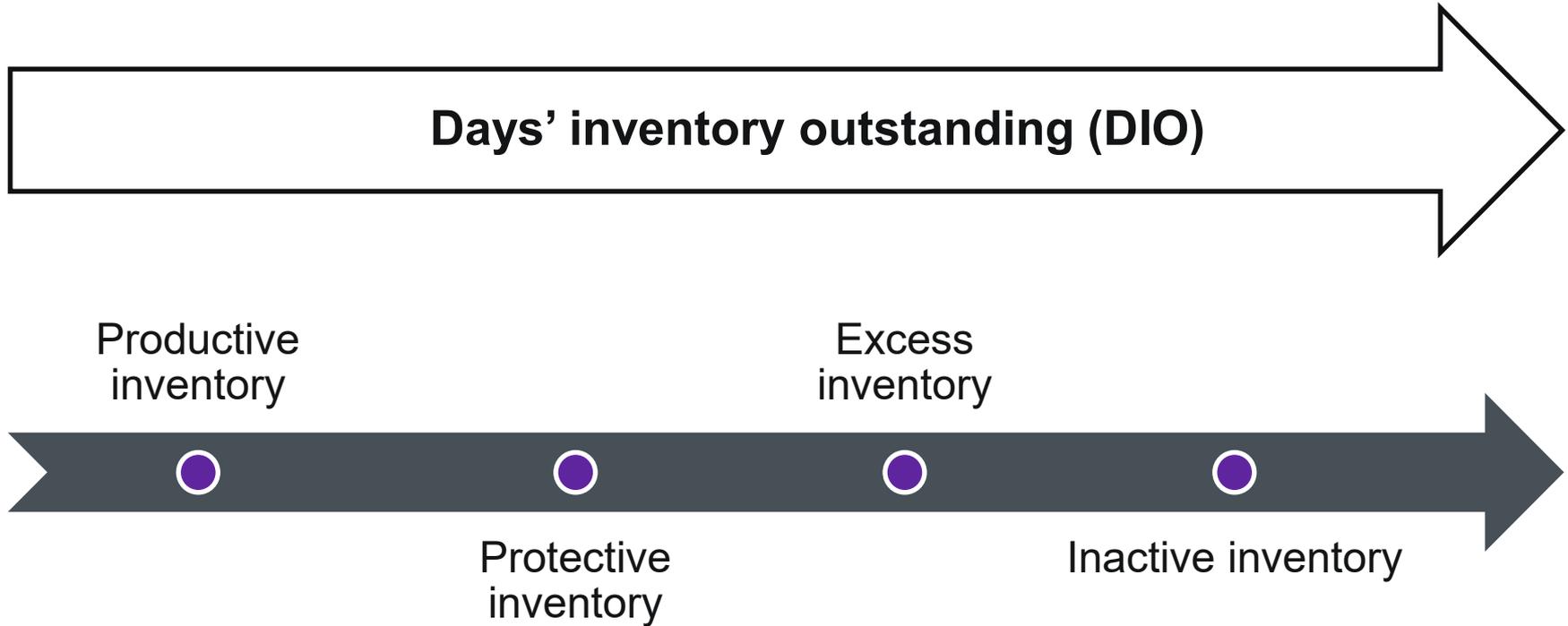
# Topic 1: Role of Inventory

## Stakeholder Perceptions of Inventory

<b>Business leaders</b>	Cost that may limit investments in new opportunities and growth.
<b>Financial managers</b>	Keep value of inventory low as it affects business financials.
<b>Operations managers</b>	Inventory is key to output; when low performance drops.
<b>Sales and marketing</b>	Enough inventory to satisfy demand.
<b>Consumers</b>	Right product in the right amount at the right time.

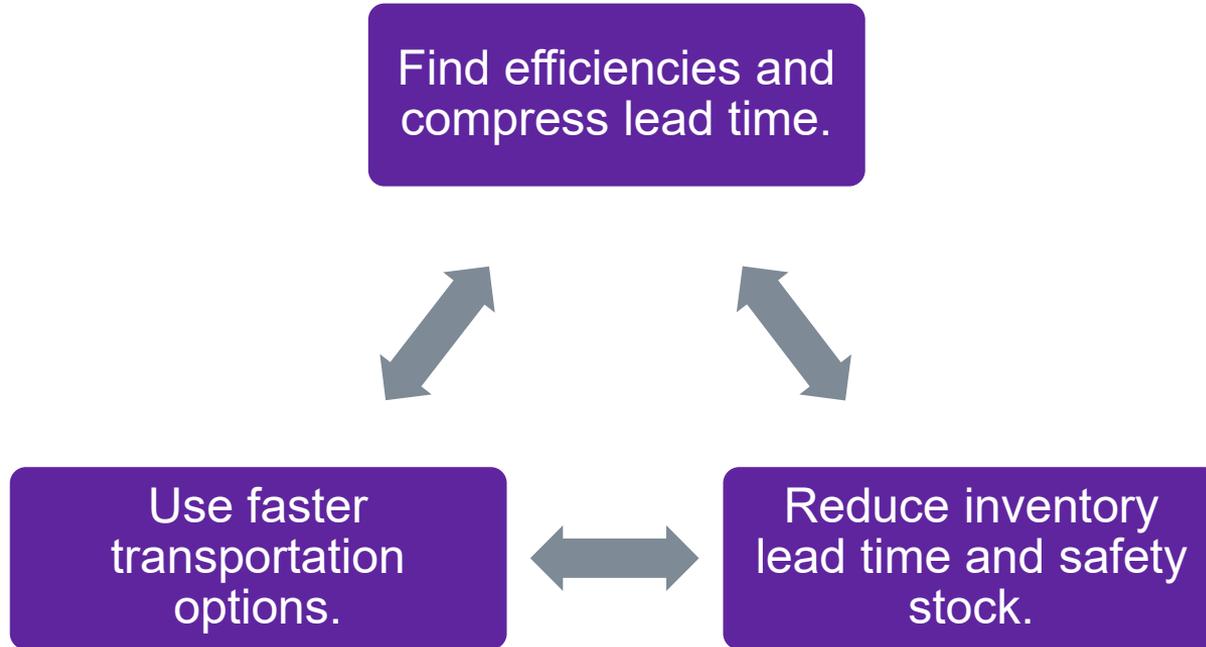
# Topic 1: Role of Inventory

## Inventory and Time



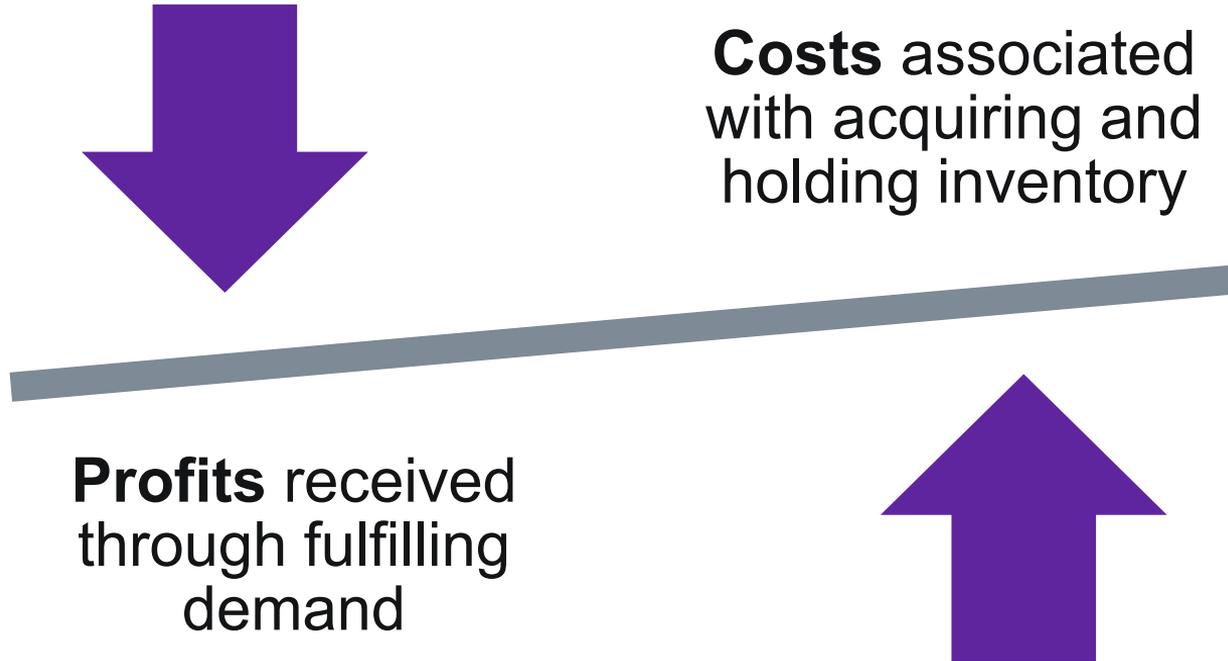
# Topic 1: Role of Inventory

## Faster Inventory Turns Means Less Cash Investment



# Topic 2: Functions of Inventory

## Demand Fulfillment

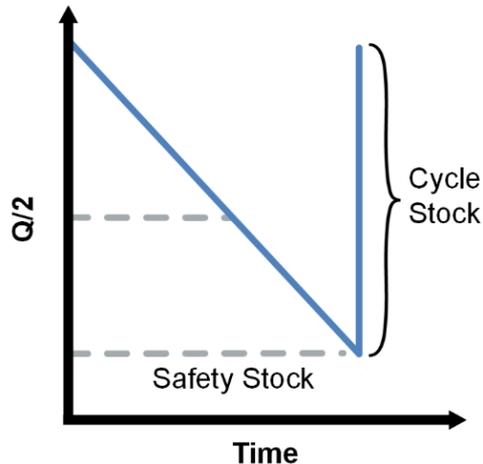


# Topic 2: Functions of Inventory

## Cycle and Pipeline Stock

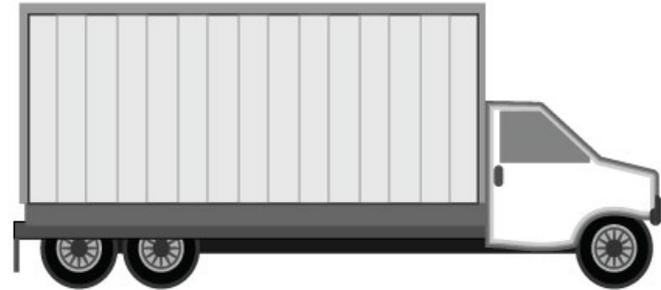
### Cycle stock

Amount of inventory required to satisfy normal demand

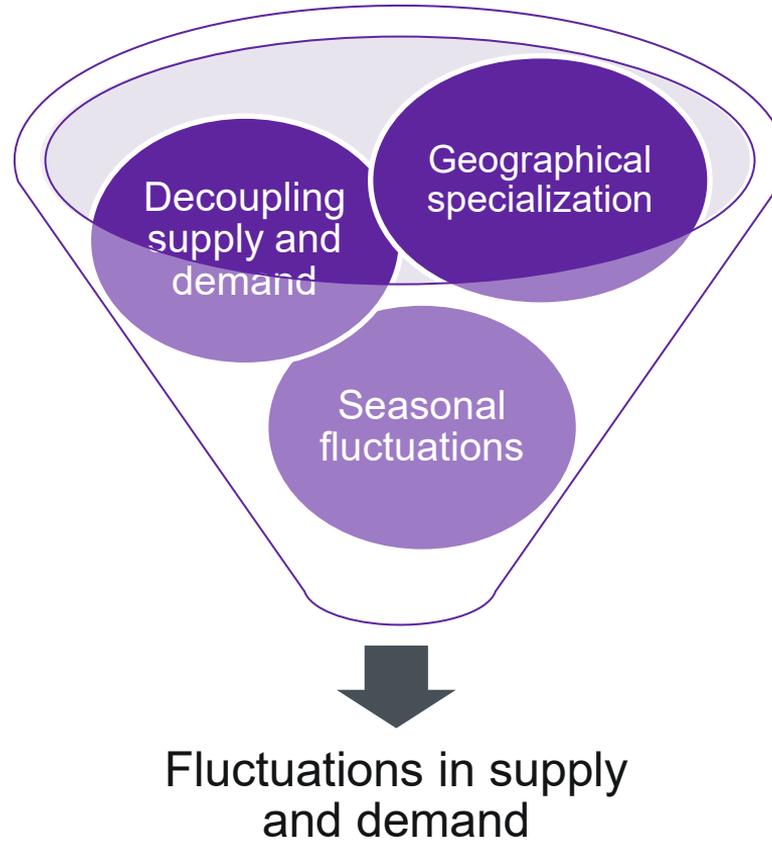


### Pipeline stock

Amount of inventory in the transportation network and distribution system



# Topic 2: Functions of Inventory



# Topic 2: Functions of Inventory

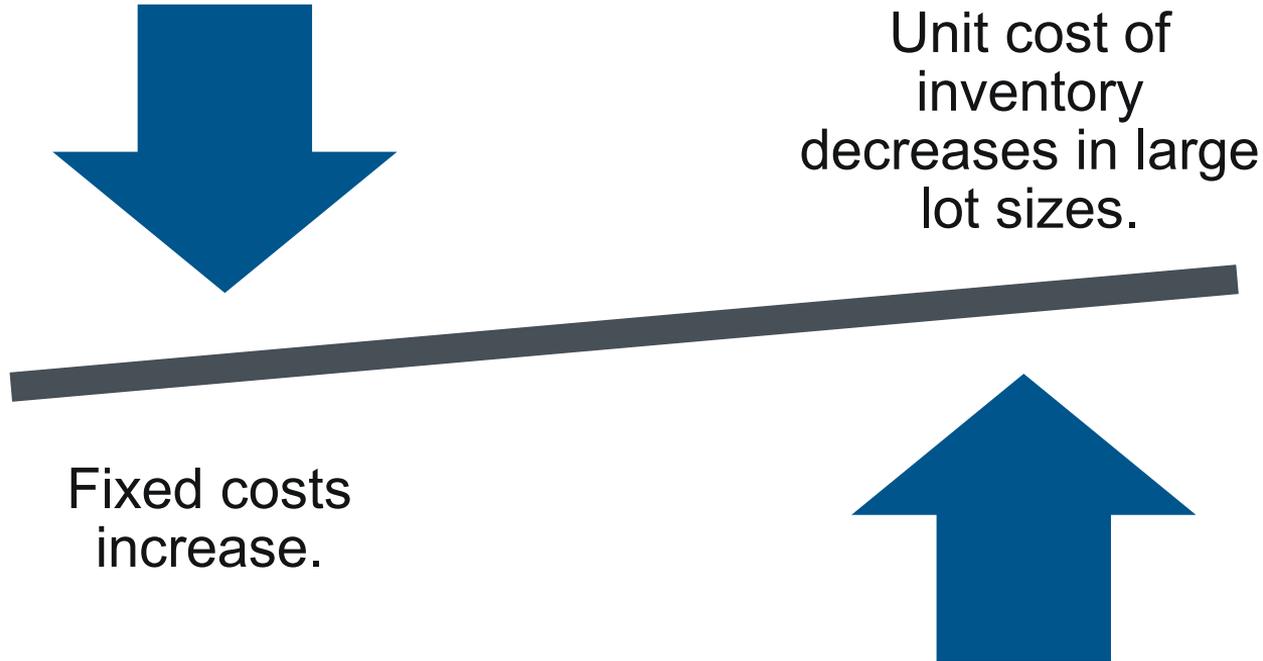
## Safety Stock and Hedge Inventory

Hedge inventory is used to buffer against events that may not happen.



# Topic 2: Functions of Inventory

## Economies of Scale



# Topic 3: Inventory Costs

## Inventory Costs

Acquisition Costs	Carrying Costs	Stockout Costs
<ul style="list-style-type: none"><li>▪ Unit cost<ul style="list-style-type: none"><li>– Overhead costs</li></ul></li><li>▪ Ordering cost<ul style="list-style-type: none"><li>– Setup costs</li></ul></li><li>▪ Handling cost</li></ul>	<ul style="list-style-type: none"><li>▪ Capital cost</li><li>▪ Storage</li><li>▪ Insurance</li><li>▪ Taxes</li><li>▪ In-transit cost</li></ul>	<ul style="list-style-type: none"><li>▪ Immediate loss of revenue</li><li>▪ Damaged customer relations</li><li>▪ Damaged business reputation</li><li>▪ Lost future revenue</li></ul>

# Topic 3: Inventory Costs

## Acquisition Costs

### Unit cost

- Material
- Labor to produce items
- Overhead
- Packaging
- Inbound transportation

### Ordering costs

- Setup costs (calibration, downtime)

### Handling costs

- Share of capital costs, labor, packaging for transportation

# Topic 3: Inventory Costs

## Carrying Costs

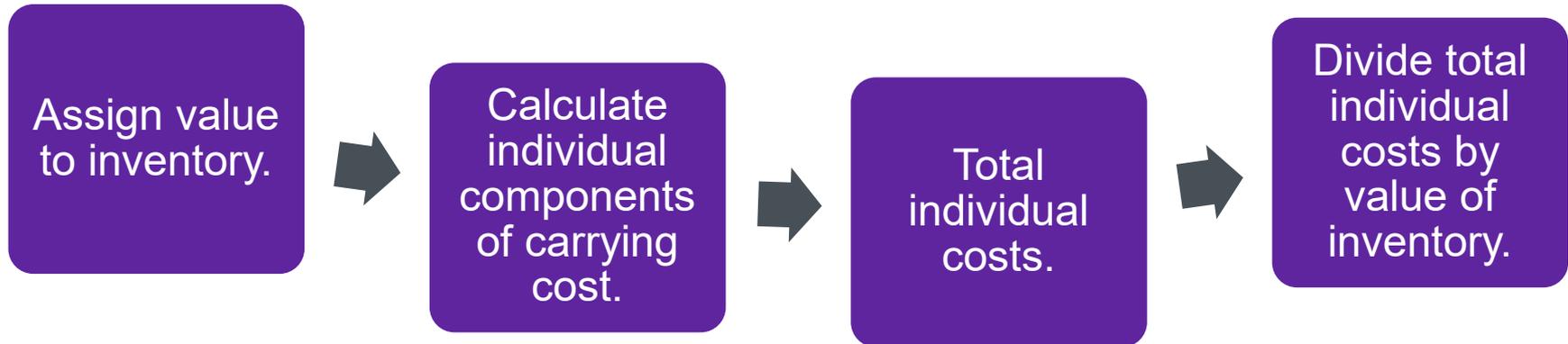
“The cost of holding inventory, usually defined as a percentage of the dollar value of inventory per unit of time (generally one year).”



# Topic 3: Inventory Costs

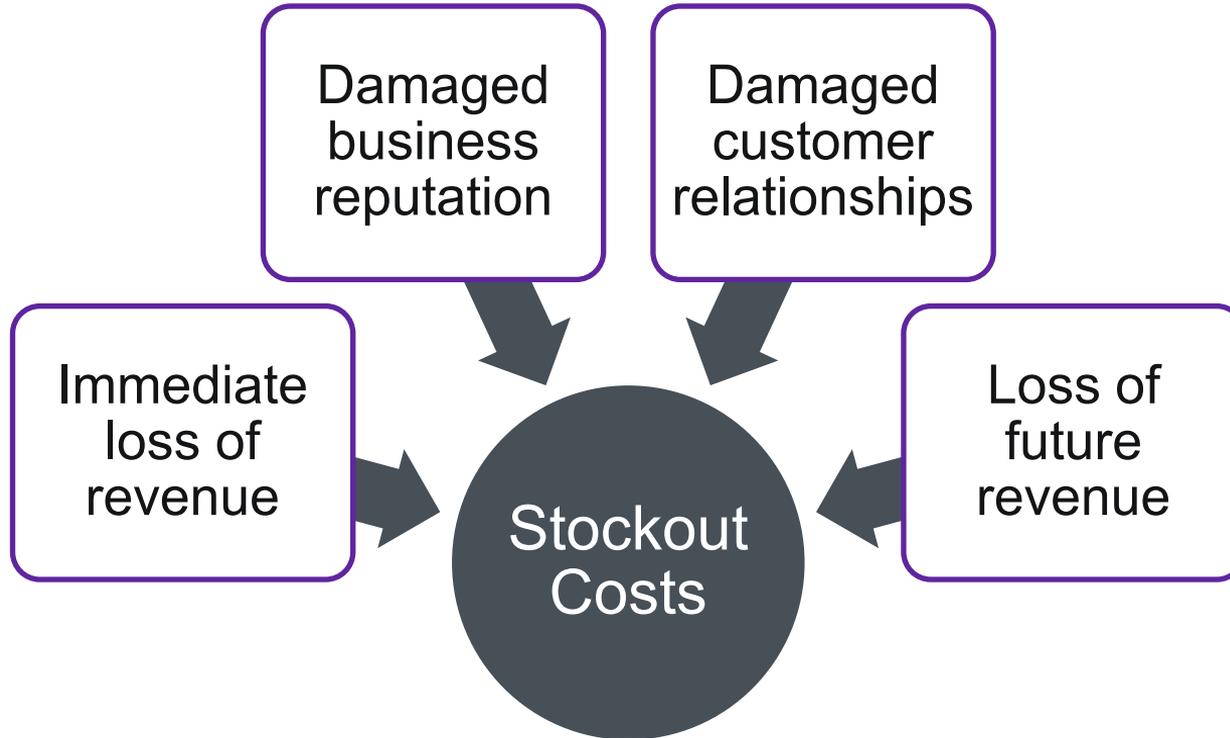
## Calculating Carrying Cost

Carrying cost is indicated as a percentage of the value of inventory.



# Topic 3: Inventory Costs

## Stockout Costs



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## MODULE 6, SECTION B: INVENTORY CONTROL, STRATEGY, AND POLICY

# Topic 1: Determining When and How Much to Order

## Demand Types

### Independent demand

- Fixed order quantity
- Fixed order period

### Dependent demand

- Components
- Kits

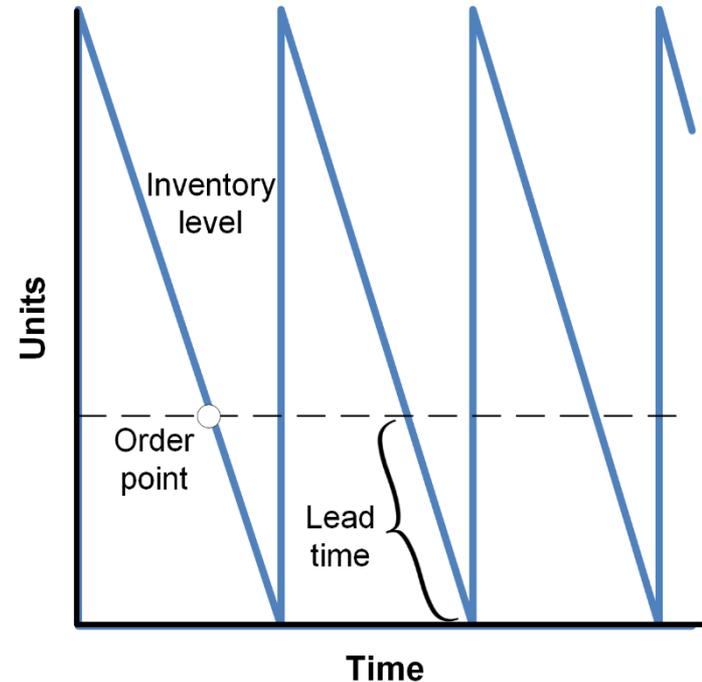
### Dual demand

- Service
- Components

# Topic 1: Determining When and How Much to Order

## Fixed Order Quantity

- Uses an order point to trigger replenishment.
- Quantity of order remains the same.
- Time between orders (order period) may vary.



# Topic 1: Determining When and How Much to Order

## Order Point

$$\text{Order Point} = \text{Anticipated Demand (D)} \times \text{Lead Time (L)}$$

### **Demand:**

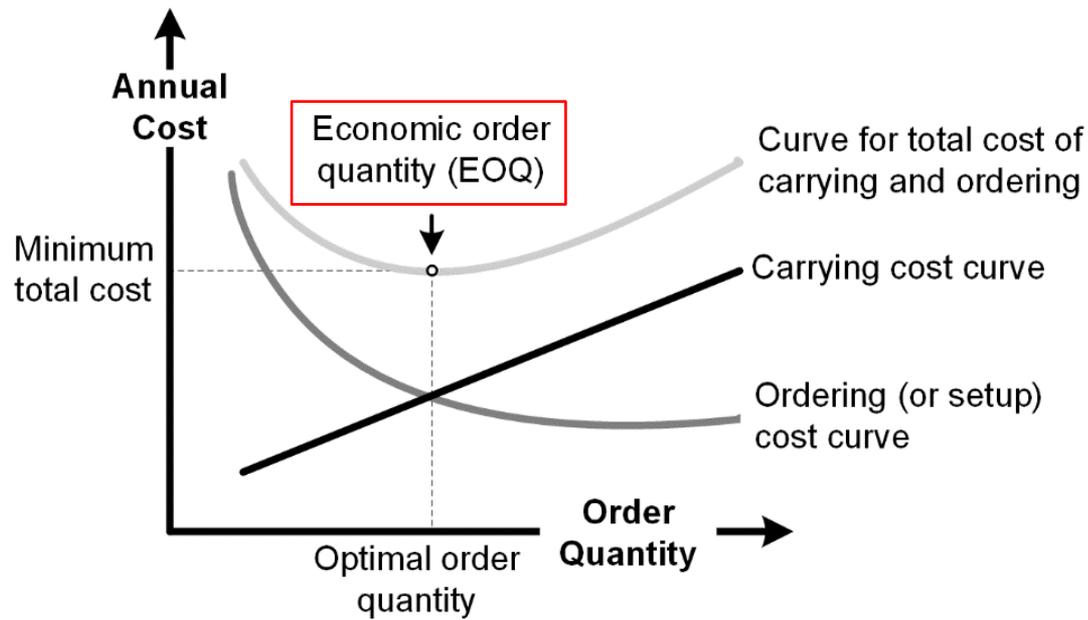
- Historical data
- Forecasts
- Analysis of current trends

### **Lead time:**

- Inventory review
- Prepare and submit orders
- Supplier reviews and processes
- Transit time
- Receipt, check, and stock

# Topic 1: Determining When and How Much to Order

## Economic Order Quantity (EOQ)



Source: APICS Certified Supply Chain Professional Learning System, Version 4.0

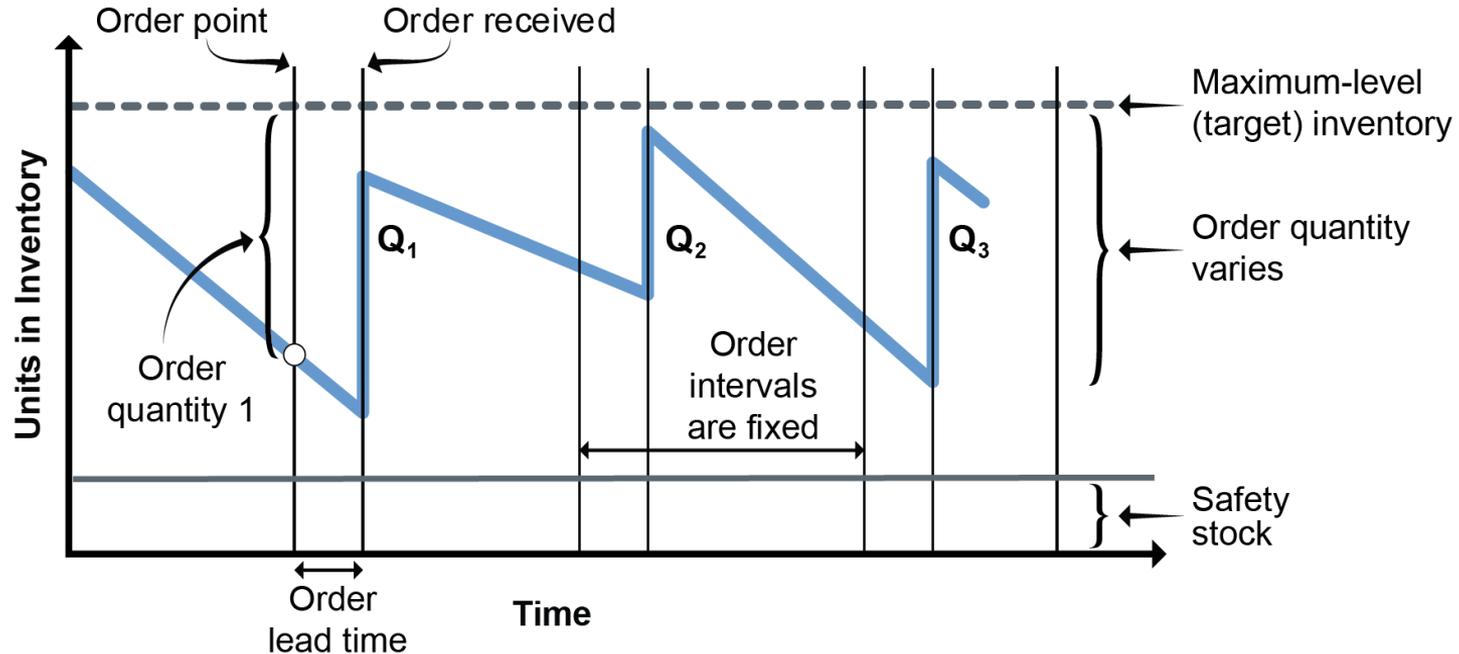
$$EOQ = \sqrt{\frac{2AS}{IC}}$$

Where:

- A = Annual usage in units
- S = Ordering (or setup) costs in a currency amount
- I = Annual carrying cost
- C = Unit cost

# Topic 1: Determining When and How Much to Order

## Fixed Order Period



Source: APICS Certified Supply Chain Professional Learning System, Version 4.0

# Topic 1: Determining When and How Much to Order

## Min-Max Systems

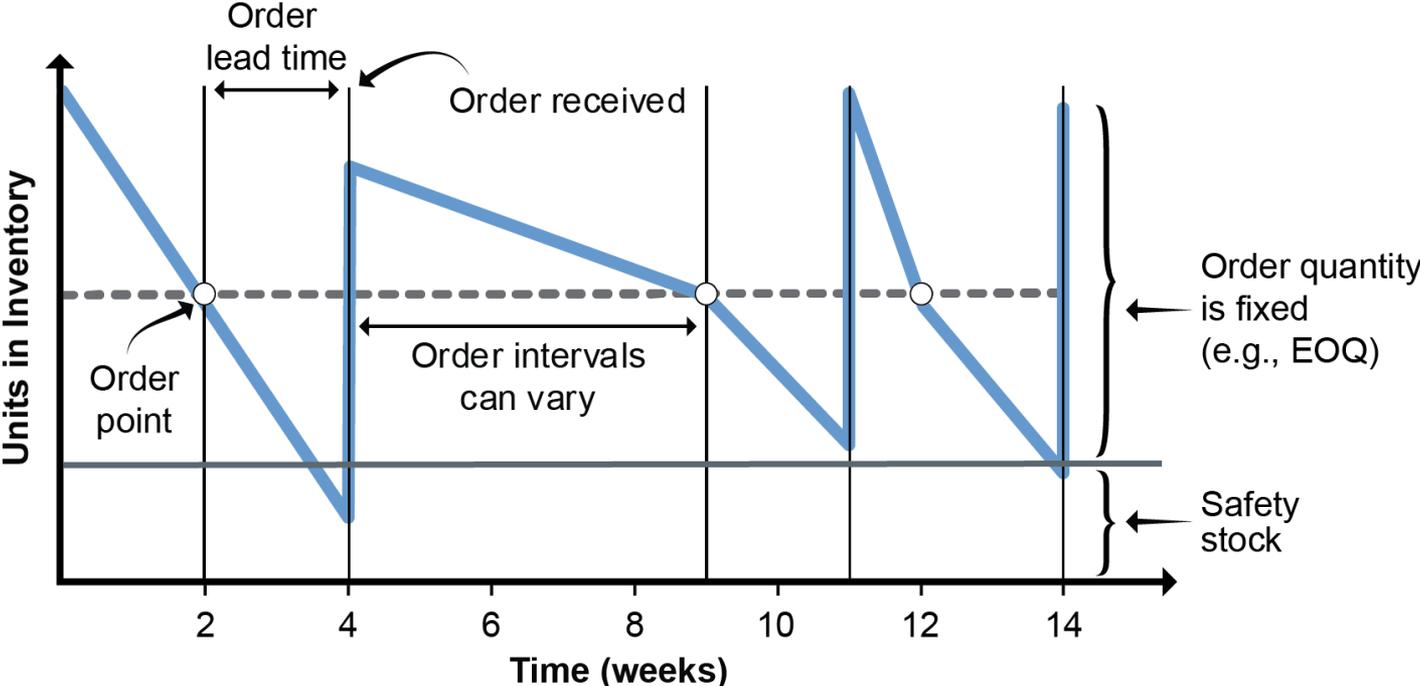
- Type of order point replenishment system
  - Hybrid approach to inventory control
  - Variable order quantity
- 
- Minimum (min) is the order point.
  - Maximum (max) is the “order up to” inventory target level.

# Topic 1: Determining When and How Much to Order

## Just in Time (JIT)

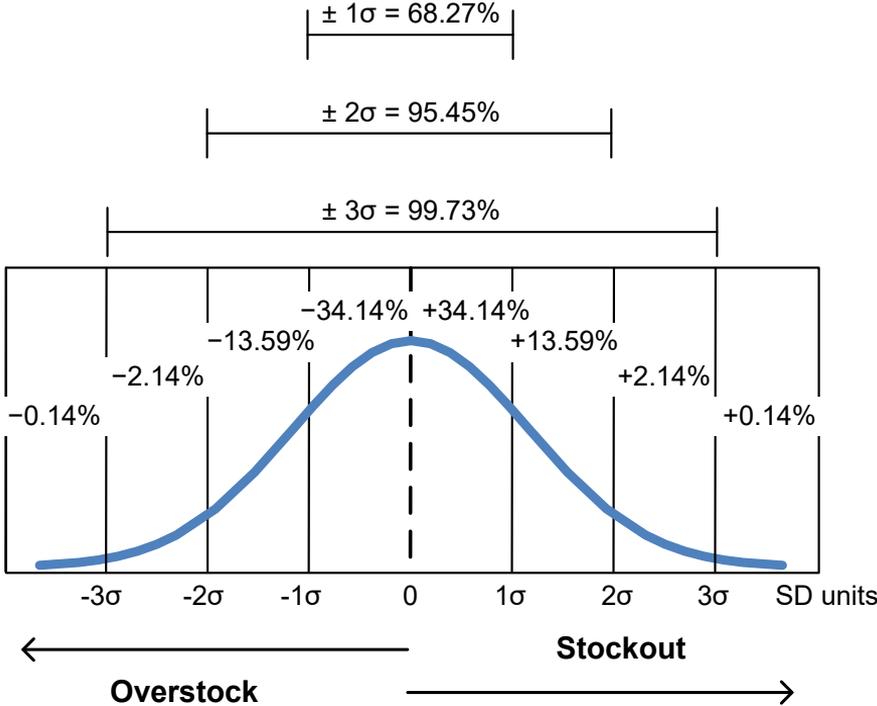
- Aims at reducing waste
- Works to reduce uncertainty of what to produce or what and how much to order

# Effect of Uncertainty on Reorder Frequency



Source: APICS Certified Supply Chain Professional Learning System, Version 4.0

# Standard Deviations in a Normal Distribution



## Calculating Standard Deviation in Units

- This example:  $n = 10$ -week period
- If using a complete set of data, use  $n$
- If using a sample to represent the whole, use  $n - 1$

Week	Forecast	Actual	Absolute Deviation	Actual – Mean	(Actual – Mean) Squared
1	1,000	1,100	100	24	576
2	1,000	950	50	-126	15,876
3	1,000	1,150	150	74	5,476
4	1,000	1,400	400	324	104,976
5	1,000	1,000	0	-76	5,776
6	1,000	900	100	-176	30,976
7	1,000	920	80	-156	24,336
8	1,000	1,300	300	224	50,176
9	1,000	990	10	-86	7,396
10	1,000	1,050	50	-26	676
Sum		10,760	1,240		246,240
Mean		1,076			
Sum of (Actual – Mean) <sup>2</sup> / $n - 1$					27,360
Standard deviation (square root of line above)					165.4

## Mean Absolute Deviation

$$MAD = \frac{\sum |A - F|}{n}$$

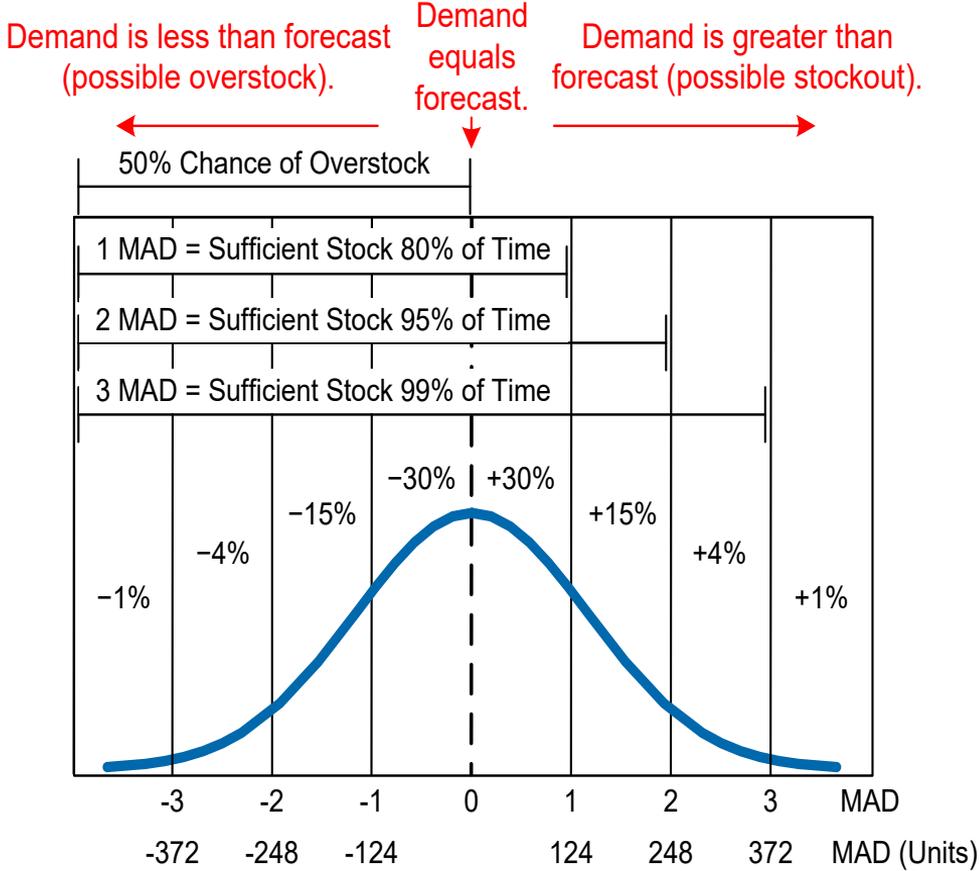
Where:

- $\sum |A - F|$  = Total of absolute forecast errors for the periods
- $n$  = Number of periods

Week	Forecast	Actual	Absolute Deviation
1	1,000	1,100	100
2	1,000	950	50
3	1,000	1,150	150
4	1,000	1,400	400
5	1,000	1,000	0
6	1,000	900	100
7	1,000	920	80
8	1,000	1,300	300
9	1,000	990	10
10	1,000	1,050	50
<b>Sum</b>			1,240
<b>Mean absolute deviation (sum absolute deviation/n)</b>			124

# Normal Distribution Curve for MAD

- +/- 1 MAD: 60% of time
- +/- 2 MAD: 90% of time
- +/- 3 MAD: 98% of time



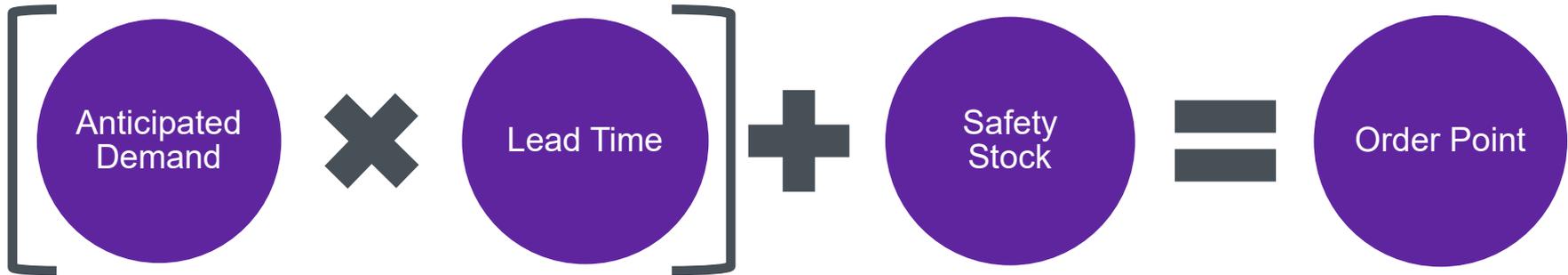
# Calculating Safety Stock from Service Level

- Safety factor table:
- For example, for 90% service level, using SD, safety stock level should be:  
 $165.4 \text{ SD in units} \times 1.28 = 212 \text{ units}$

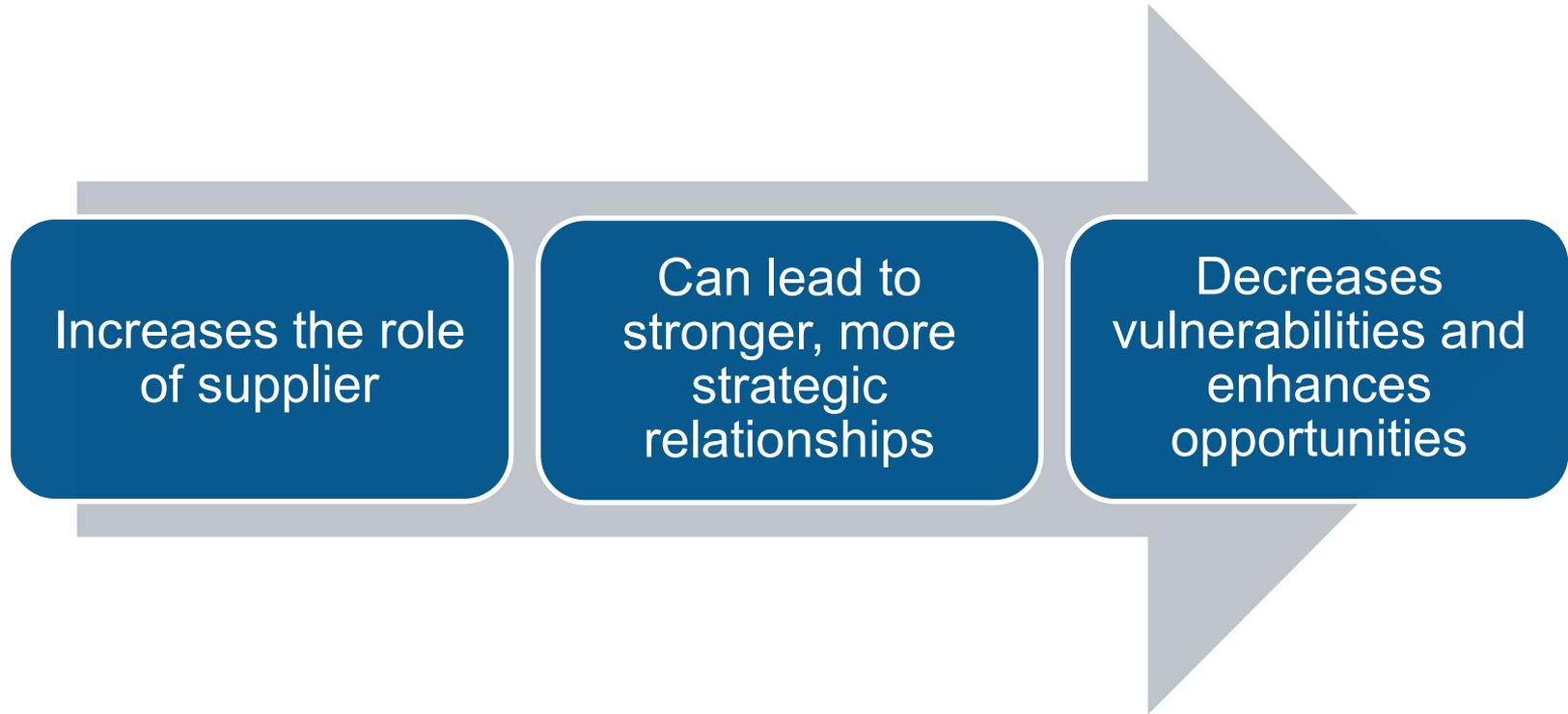
Percentile Customer Service Level	SD Units × Factor Below	MAD Units × Factor Below
85.00	1.04	1.30
89.44	1.25	1.56
90.00	1.28	1.60
93.32	1.50	1.88
95.00	1.65	2.06
97.72	2.00	2.50
98.00	2.05	2.56

## Calculating Safety Stock: Order Point

Either standard deviation or MAD may be used, but standard deviation is considered more accurate.



## Vendor-Managed Inventory (VMI)

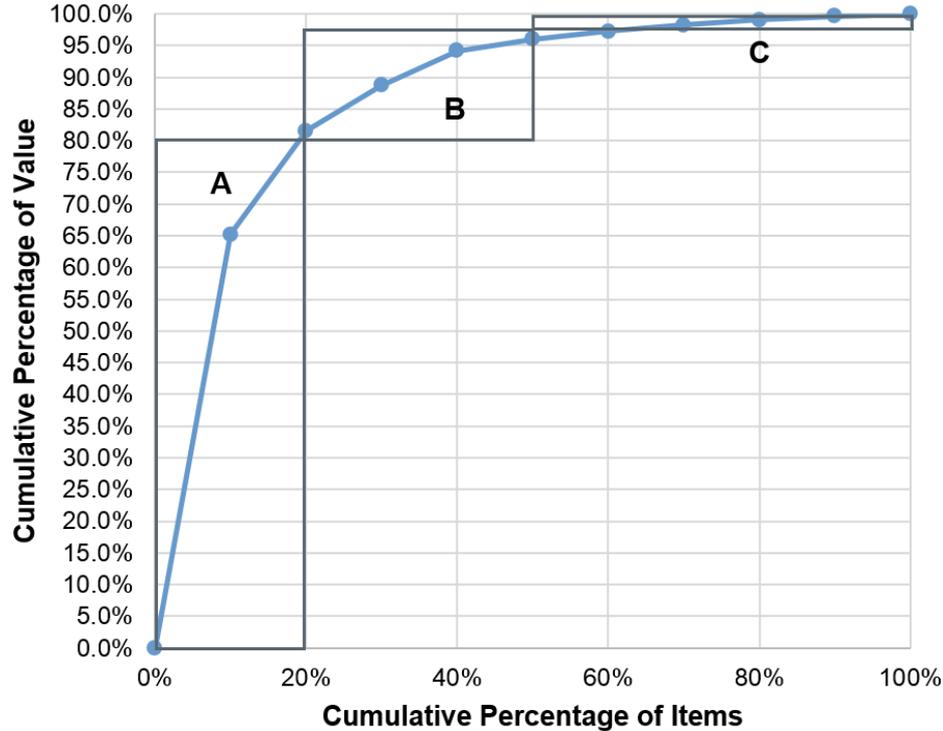


## Consignment Inventory

- Consignment is an issue of ownership of stored inventory.
- The customer does not assume ownership of the goods upon receipt.
- Customer pays for the goods only when they are withdrawn from inventory.
- Advantage to buyer = avoids investing capital in stock.
- Advantage to seller = guarantees seller's products (vs. competitors) are used in process.

# Topic 3: ABC Analysis of Inventory

## ABC Analysis of Inventory



# Topic 3: ABC Analysis of Inventory

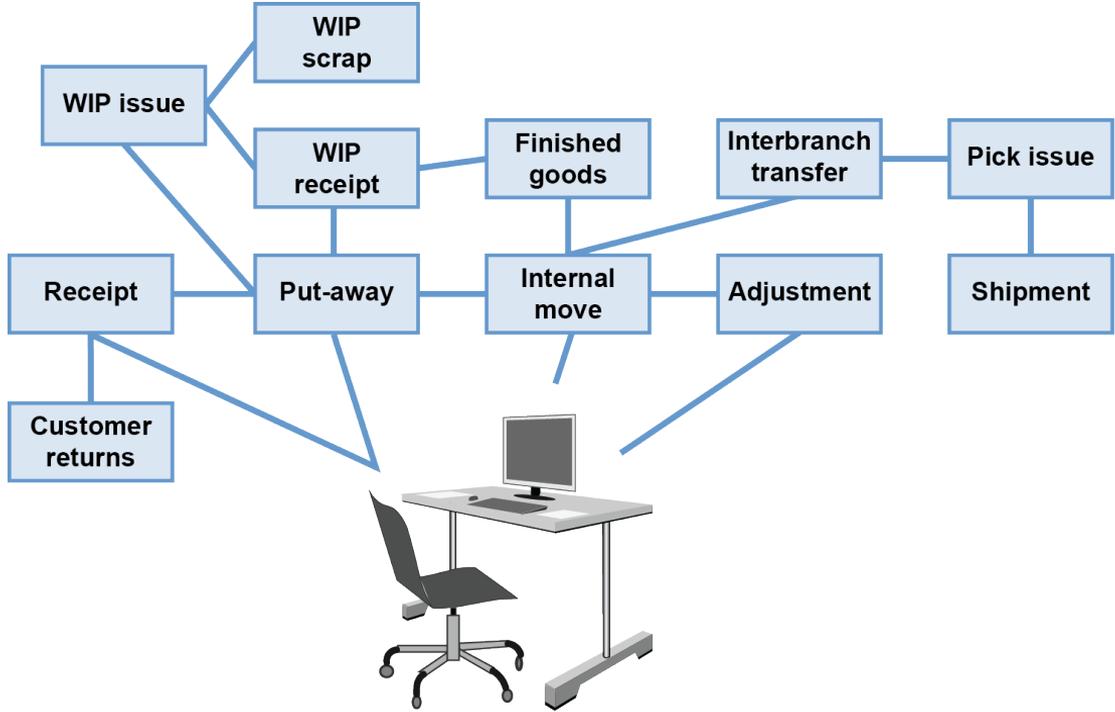
## ABC Analysis by Revenue

Item Code	Annual Revenue	% Annual Revenue	% Cumulative Revenue	% Items	ABC Class
01A	40,000	40.0	40.0	9	A
14V	20,000	20.0	60.0	18	A
78Y	10,000	10.0	70.0	27	A
98H	8,000	8.0	78.0	36	B
09P	5,000	5.0	83.0	45	B
65T	4,000	4.0	87.0	55	B
23W	3,000	3.0	90.0	64	B
12Q	4,000	4.0	94.0	73	C
99M	3,000	3.0	97.0	82	C
88B	2,500	2.5	99.5	91	C
04Z	500	0.5	100.0	100	D
<b>TOTAL</b>	<b>US\$100,000</b>	<b>100%</b>			

Dead stock (D) or slow-moving, inactive, or new with no sales history:

- No sales during 12-month period

## Inventory Transaction Points



**Inventory Record**

Source: David F. Ross. *Distribution Planning and Control—Managing in the Era of Supply Chain Management*. Used with permission.

## Inventory Review Approaches

### Periodic inventory review



- Checked at designated intervals to see if order points have been triggered.

### Continuous inventory review



Checked whenever:

- A change in inventory level occurs.
- Order point is reached.
- Restocking order released.

## Inventory Auditing

GOAL: To measure, confirm, and improve, if necessary, inventory accuracy.

### Approaches to cycle counting:

ABC  
classification

Zone method

Just-before-  
order  
replenishment

Demand order  
pick

# Topic 5: Inventory Performance Metrics

## Inventory Control Metrics

- **Days' Inventory Outstanding (DIO)** =  $\frac{\text{Inventory on Hand}}{\text{Average Daily Use}}$
- **Weeks of Supply** =  $\frac{\text{Inventory on Hand}}{\text{Average Weekly Use}}$

Reduction of  
inventory  
results in:

- Reduction in carrying cost
- Reduction in risk of excess inventory
- Reduction in risk of obsolete inventory
- Increase in available cash

# Topic 5: Inventory Performance Metrics

## Inventory Reduction Methods

**More accurate forecasting**

**Reducing usage and lead times**

**Recalculating order quantities**

**Reducing safety stocks**

**ABC classification**

**Cycle counting**

**Monitoring deliveries**

**VMI or consignment**

# Topic 5: Inventory Performance Metrics

## Calculating Inventory Turnover Rate (Variants)

Inventory Turnover =

- $$\frac{\text{COGS}}{\text{Average Inventory Valued at Cost During Period}}$$
- $$\frac{\text{Sales Revenue}}{\text{Average Inventory Valued at Selling Price During Period}}$$
- $$\frac{\text{Units Sold}}{\text{Average Unit Inventory During Period}}$$