

Fold each printed sheet in half lengthwise. The left side of the document will list the term and the right side will list the definition. Tape or staple the open edges of your flashcards. Cut out your flashcards on the solid lines indicated and fold them on the dotted lines.

Module 7
Section C: Waste Hierarchy and Reverse Logistics

Term
Green reverse logistics

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The responsibility of the supplier to dispose of packaging materials or environmentally sensitive materials such as heavy metals.

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Section C: Waste Hierarchy and Reverse Logistics

Term
Material review board (MRB)

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An organization within a company, often a standing committee, that determines the resolution or disposition of items that have questionable quality or other attributes.

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Section C: Waste Hierarchy and Reverse Logistics

Term
Return disposal costs

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The costs that occur from discarding or recycling products that are returned because they have reached the end of their useful life or are obsolete. Commonplace in the consumer goods industry.

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Section C: Waste Hierarchy and Reverse Logistics

Term
Return goods handling

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The work a company puts into accepting returned goods from its customers.

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Term
Returns

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A step in the reverse logistics process where a customer sends a product back for any of several possible reasons including the product being defective, damaged, out of season, or outdated (end-of-life), or that it failed to meet expectations or represented excess inventory.

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Term
Returns inventory costs

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All of the costs associated with handling returned inventory.

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Term
Returns processing cost

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All of the costs associated with dealing with returned items after they have been received. These costs occur when returned items are repaired, discarded, or replaced.

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Section C: Waste Hierarchy and Reverse Logistics

Term
Reverse logistics

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A complete supply chain dedicated to the reverse flow of products and materials for the purpose of returns, repair, remanufacture, and/or recycling.

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Section C: Waste Hierarchy and Reverse Logistics

Term

Waste hierarchy

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A tool that ranks waste management options according to what is most environmentally sound. Gives top priority to preventing waste in the first place and can be applied to various applications.