

<div>Module 7</div> <div>Section C: Waste Hierarchy and Reverse Logistics</div> <div>Term</div> <div>Green reverse logistics</div> <div>APICS CPIM Learning System © 2025</div>	<div>The responsibility of the supplier to dispose of packaging materials or environmentally sensitive materials such as heavy metals.</div>
<div>Module 7</div> <div>Section C: Waste Hierarchy and Reverse Logistics</div> <div>Term</div> <div>Material review board (MRB)</div> <div>APICS CPIM Learning System © 2025</div>	<div>An organization within a company, often a standing committee, that determines the resolution or disposition of items that have questionable quality or other attributes.</div>
<div>Module 7</div> <div>Section C: Waste Hierarchy and Reverse Logistics</div> <div>Term</div> <div>Return disposal costs</div> <div>APICS CPIM Learning System © 2025</div>	<div>The costs that occur from discarding or recycling products that are returned because they have reached the end of their useful life or are obsolete. Commonplace in the consumer goods industry.</div>
<div>Module 7</div> <div>Section C: Waste Hierarchy and Reverse Logistics</div> <div>Term</div> <div>Return goods handling</div> <div>APICS CPIM Learning System © 2025</div>	<div>The work a company puts into accepting returned goods from its customers.</div>

**Module 7***Section C: Waste Hierarchy and Reverse Logistics***Term**  
Returns

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A step in the reverse logistics process where a customer sends a product back for any of several possible reasons including the product being defective, damaged, out of season, or outdated (end-of-life), or that it failed to meet expectations or represented excess inventory.

**Module 7***Section C: Waste Hierarchy and Reverse Logistics***Term**  
Returns inventory costs

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All of the costs associated with handling returned inventory.

**Module 7***Section C: Waste Hierarchy and Reverse Logistics***Term**  
Returns processing cost

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All of the costs associated with dealing with returned items after they have been received. These costs occur when returned items are repaired, discarded, or replaced.

**Module 7***Section C: Waste Hierarchy and Reverse Logistics***Term**  
Reverse logistics

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A complete supply chain dedicated to the reverse flow of products and materials for the purpose of returns, repair, remanufacture, and/or recycling.

## **Module 7**

### *Section C: Waste Hierarchy and Reverse Logistics*

#### **Term** Waste hierarchy

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A tool that ranks waste management options according to what is most environmentally sound. Gives top priority to preventing waste in the first place and can be applied to various applications.