

Module 3
Section A: Adopt a Change Management Plan

Term
Employee empowerment

APICS CTSC Learning System © 2024

Module 3
Section A: Adopt a Change Management Plan

Term
Employee involvement (EI)

APICS CTSC Learning System © 2024

Module 3
Section A: Adopt a Change Management Plan

Term
Performance appraisal

APICS CTSC Learning System © 2024

Module 3
Section A: Adopt a Change Management Plan

Term
Performance measure

APICS CTSC Learning System © 2024

Module 3
Section B: Design and Implement Supply Chain Transformation Work Streams and Projects

Term
Collaborative planning, forecasting, and replenishment (CPFR)

APICS CTSC Learning System © 2024

Module 3
Section C: Implement Governance and a Risk Management Framework

Term
Ethical standards

APICS CTSC Learning System © 2024

Module 3
Section C: Implement Governance and a Risk Management Framework

Term
GRI Reporting Framework

APICS CTSC Learning System © 2024

Module 3
Section C: Implement Governance and a Risk Management Framework

Term
Social responsibility

APICS CTSC Learning System © 2024

The concept of using the experience, creative energy, and intelligence of all employees by treating them with respect, keeping them informed, and including them and their ideas in decision-making processes appropriate to their areas of expertise. Focuses on quality and productivity improvements.

The practice of giving non-managerial employees the responsibility and the power to make decisions regarding their jobs or tasks. It is associated with the practice of transfer of managerial responsibility to the employee. Allows the employee to take on responsibility for tasks normally associated with staff specialists. Examples include allowing the employee to make scheduling, quality, process design, or purchasing decisions.

In a performance measurement system, the actual value measured for the criterion.

Supervisory or peer analysis of work performance. May be made in connection with wage and salary review, promotion, transfer, or employee training.

A set of guidelines for proper conduct by business professionals. For example, the Institute for Supply Management provides a set of principles and standards for the proper conduct of purchasing activities.

A collaboration process whereby supply chain trading partners can jointly plan key supply chain activities from production and delivery of raw materials to production and delivery of final products to end customers.

Commitment by top management to behave ethically and to contribute to community development. This may also entail improving the workforce's quality of life.

The framework that sets out the principles and performance indicators organizations can use to measure and report their human rights, labor, environment, and anticorruption practices and outcomes.

Module 3

Section C: Implement Governance and a Risk Management Framework

Term

Triple bottom line (TBL)

An approach that measures the economic, social, and environmental impact of an organization's activities with the intent of creating value for both its shareholders and society.