

Module 2

Section B: Assess Supply Chain Current State

Term

Cash-to-cash cycle time

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Gap

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Gap analysis

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The difference between the actual performance level and the expected performance level.

An indicator of how efficiently a company manages its assets to improve cash flow. Calculated as inventory days plus accounts receivable days minus accounts payable days. See: cash conversion cycle.

A tool designed to assess the differences between a service that is offered and customer expectations.