

Module 3
Section A: Adopt a Change Management Plan

Term
Agile project management

APICS CTSC Learning System © 2025

Module 3
Section A: Adopt a Change Management Plan

Term
Change agent

APICS CTSC Learning System © 2025

Module 3
Section A: Adopt a Change Management Plan

Term
Change control

APICS CTSC Learning System © 2025

Module 3
Section A: Adopt a Change Management Plan

Term
Employee empowerment

APICS CTSC Learning System © 2025

Module 3
Section A: Adopt a Change Management Plan

Term
Employee involvement (EI)

APICS CTSC Learning System © 2025

Module 3
Section A: Adopt a Change Management Plan

Term
Performance appraisal

APICS CTSC Learning System © 2025

Module 3
Section A: Adopt a Change Management Plan

Term
Performance measure

APICS CTSC Learning System © 2025

A person who facilitates change within an organization. This person may or may not be within the organization and may or may not be the initiator of the change.

A project management methodology often employed in environments where the output of the project is the result of a process or a series of subprojects with unstructured results. An agile project follows a more iterative path to completion than a traditional project. The agile project management methodology is most common in software development.

The practice of giving non-managerial employees the responsibility and the power to make decisions regarding their jobs or tasks. It is associated with the practice of transfer of managerial responsibility to the employee. Allows the employee to take on responsibility for tasks normally associated with staff specialists. Examples include allowing the employee to make scheduling, quality, process design, or purchasing decisions.

The process of determining, approving, or rejecting changes to a plan baseline.

Supervisory or peer analysis of work performance. May be made in connection with wage and salary review, promotion, transfer, or employee training.

The concept of using the experience, creative energy, and intelligence of all employees by treating them with respect, keeping them informed, and including them and their ideas in decision-making processes appropriate to their areas of expertise. Focuses on quality and productivity improvements.

In a performance measurement system, the actual value measured for the criterion.