

<div>Module 1</div> <div>Section C: Drivers of Supply Chain Transformation</div> <div>Term</div> <div>Benchmark measures</div> <div>APICS CTSC Learning System© 2025</div>	<div>A set of measurements or metrics that is used to establish goals for improvements in processes, functions, products, and so on. Often derived from other firms that display best-in-class achievement.</div>
<div>Module 1</div> <div>Section C: Drivers of Supply Chain Transformation</div> <div>Term</div> <div>Benchmarking</div> <div>APICS CTSC Learning System© 2025</div>	<div>Comparing products, processes, and services to those of another organization thought to have superior performance. The target may or may not be a competitor or even in the same industry.</div>
<div>Module 1</div> <div>Section C: Drivers of Supply Chain Transformation</div> <div>Term</div> <div>Corporate culture</div> <div>APICS CTSC Learning System© 2025</div>	<div>The set of important assumptions that members of the company share. It is a system of shared values about what is important and shared beliefs about how the company works. These common assumptions influence the ways the company operates.</div>
<div>Module 1</div> <div>Section C: Drivers of Supply Chain Transformation</div> <div>Term</div> <div>Total cost of ownership (TCO)</div> <div>APICS CTSC Learning System© 2025</div>	<div>The sum of all the costs associated with every activity of the supply stream.</div>