

<div>Module 2</div> <div>Section B: Assess Supply Chain Current State</div> <div>Term</div> <div>Cash-to-cash cycle time</div> <div>APICS CTSC Learning System© 2025</div>	<div>An indicator of how efficiently a company manages its assets to improve cash flow. Calculated as inventory days plus accounts receivable days minus accounts payable days. See: cash conversion cycle.</div>
<div>Module 2</div> <div>Section B: Assess Supply Chain Current State</div> <div>Term</div> <div>Gap</div> <div>APICS CTSC Learning System© 2025</div>	<div>The difference between the actual performance level and the expected performance level.</div>
<div>Module 2</div> <div>Section B: Assess Supply Chain Current State</div> <div>Term</div> <div>Gap analysis</div> <div>APICS CTSC Learning System© 2025</div>	<div>A tool designed to assess the differences between a service that is offered and customer expectations.</div>